

# EXPERTS AT YOUR SERVICE

## A Trustworthy Team

When you purchase an Astus product, you not only acquire one of the most powerful fleet management systems on the market, you also gain the support of a professional team to help you throughout your experience.

In a perfect world, a single application would perform all the tasks your business needs. Keeping this in mind, Astus built a range of services to help with data integration.



## Integrate Astus With Your Existing System Through Our WEB and PUSH Services



**WEB SERVICES** can make the information recorded by Astus available at regular intervals for your existing IT systems. These services fetch or modify Astus data if desired. The service allows you to import or export data to and from your applications and the Astus software. This allows one to perform functions from the addition and removal of locations to the generation of payroll from employee work hours captured in Astus.

How does it work? Information from our servers is converted into XML, which is then accessible from any development language (.NET, Java, etc.) through the Web.

The implementation of these services requires a slight computer programming on your side. We can assist you during this process.

**PUSH SERVICES** send information out to your applications as soon as our Astus servers receive the data. This information is sent in real time rather than at intervals.

All Astus information can be transmitted via this method and customized through the use of filters. In short, PUSH services allow you to decide what information to send in the conditions you desire. For example, the time a vehicle spends on the road can be automatically sent to your accounting software for billing.

This solution requires significant computer development, both on our end and yours, due to the customization required for each new case.

## Computer Development Tailored For Your Needs

If the features included in our Astus software don't fully meet your needs, or if you don't have access to a team of developers for your projects, our IT team is there to help! We can offer you to complement our core product to meet your needs, for a development fee. This way, you'll be sure to get a suitable product for your business, one you will no longer want to work without!



# OUR AFTER-SALES CARE

## We Take Care of You!

One of our greatest strengths is the attention we provide in addressing your needs long after your purchase. We develop quality products and we strive to make sure that you take full advantage of them. Our team will ensure your Astus deployment goes smoothly by providing you with all the tools for making your job easier.



### PROFESSIONAL INSTALLATION

When you purchase our products, our modules are installed in your vehicles by our certified installers who have installed thousands of modules on all types of vehicles in the market. We uphold strict quality standards to ensure our customers are provided with superior and reliable service.



### PERSONALIZED TRAINING

Mastering your fleet management software can sometimes seem like a daunting task. Thanks to our team of expert instructors, our software will no longer hold any secrets from you! With the purchase of our products, you will benefit from on-site customized training, directly linked to your day-to-day activities. In addition, our team makes sure that your software is properly installed and configured, to help you hit the ground running as you start off with your Astus product.



### CUSTOMER CARE

If you think we forget all about you once implementation is complete, think again! Our support team is present to help you with your use of our Astus products. Skilled masters of our software and electronic products, they will be able to answer all your questions.

## Resources at Your Disposal

As an Astus customer, you have access to several tools to help you enjoy all that our products have to offer:

- Complete support site, with interactive guides and useful advice
- Exclusive monthly newsletter, including useful tutorials and news about the company
- Additional training sessions, available upon request to expand your knowledge



TRUST THE ASTUS EXPERTS!

